Please update the mouse program before using as below:

Unzip the compressed file named “EM05B\_560\_SSOP28\_3310\_V1.2(AE2BH)” into the same file name. Double click program “FB560 Update V1.1” and plug the mouse’s USB cable into the matching port of your computer. Click the “Update” button when it turns grey. A progress bar will be displayed after several seconds. The button light once the update is finished. Pull out the mouse’s USB cable if an error box pops up and redo the same steps again.